

Go-Live Readiness Checklist



PREPARE



PREVIEW



GO-LIVE

We are excited to share that our new digital platform, BankUnited TreasurySuite, is now live. We trust you and your team benefited from the two-week **preview period** and are already experiencing enhanced features and improvements to your digital banking experience.

Important: To avoid any data loss on go-live, any modifications made in BankUnited Lynx during preview to user setups, entitlements, and payment templates must also be replicated in BankUnited TreasurySuite.

Please take a moment to complete the Go-Live Readiness Checklist to ensure that you and your users are fully prepared to transact with BankUnited TreasurySuite.

Special Note: When entering an amount within BankUnited TreasurySuite, you must enter the full dollar amount followed by a decimal to include the cents. This is a change from the prior process.

How do I access BankUnited TreasurySuite?

Access and bookmark [BankUnited TreasurySuite](#) today!

As a reminder if you have not already logged in, use your existing BankUnited Lynx credentials (Customer ID, User ID, and Password). You will be prompted to create a new password upon first login.

It is recommended that you bookmark this link to your web-browser favorites.

Reminders:

- If you utilize Positive Pay, please re-establish the following [alert notifications](#).
 - **Positive Pay Suspect Item Alert**
Administration & Settings > Alerts > Add New Alert
Alert Group: Check Management
 - **Positive Pay Decision Pending Approval (1 Hour Before Cut-Off)**
Administration & Settings > Alerts > Add New Alert
Alert Group: Check Management
- If you have not already done so, please [export](#) any additional transaction history, ACH and wire payment history, stop payments, loan history, Positive Pay issues or voids, and audit history required for internal retention purposes from BankUnited Lynx.

Go-Live Readiness Checklist

Review Area	Action Items
DAY-ONE OPERATIONAL CHECKS	• Confirm payment templates (ACH/Wires) are reapproved and display 'Approved' in the status column instead of 'Entered'. • Confirm any modifications made in BankUnited Lynx during preview to user setups, entitlements, and payment templates have been replicated in BankUnited TreasurySuite. • Review and edit templates (e.g., ACH batches, wire templates) • Upload a Positive Pay file if applicable • Check for alerts and notifications, re-establish if needed • Confirm mobile access (if applicable) • Confirm Single-Sign Ons (SSOs) are operational. • Download & save any ACH/Wire payment and stop payment history from BankUnited Lynx, this information did not migrate over • Download & save any transaction history past 365 days from BankUnited Lynx any Positive Pay history for retention purposes.¹
ESCALATION & SUPPORT	• Report missing users or accounts • Report incorrect templates or limits • Report any inaccurate information immediately • Keep Go-Live support contacts available
SUCCESS CRITERIA FOR ADMIN	• Users successfully log in • BankUnited TreasurySuite link saved to web-browser favorites • All accounts visible • Templates accurate • Approvals functioning • No errors with transactions • Reporting and Positive Pay¹
MOBILE	• Users that currently utilize mobile banking will need to download the BankUnited TreasurySuite mobile application from their Google Play or Apple Store, and un-install the BankUnited Lynx mobile application from their device.

BILL PAY

- If you utilize BankUnited Bill Pay, please ensure that all users are properly listed. The administrator or designated Level 1 user is required to provide generic information upon initial login.
- Additionally, when a Level 1 BankUnited Bill Pay user creates a Level 2 or Level 3 user in [BankUnited Bill Pay Maintenance](#), the same generic information must be provided during the initial setup.
- For additional information, please review the [Bill Pay Maintenance User Guide](#).

Resources & Support

We're here to help every step of the way.

Explore the [BankUnited TreasurySuite Resource Page](#) for the latest updates, FAQs, tutorials, checklists, webinars, and eLearning.

Questions? Contact us at ClientSuccess@BankUnited.com

This checklist is provided for general informational and planning purposes and is intended to assist with preparation for the upcoming platform transition to BankUnited TreasurySuite. Specific steps and timelines may vary based on your organization's needs.

**The last 365 days of transaction history will migrate to BankUnited TreasurySuite, and will be displayed at go-live. During preview period, the last 90 days of transaction history will be displayed in BankUnited TreasurySuite. It is recommended that you download and save any transaction history outside of the 365 days for retention purposes. BankUnited TreasurySuite will build up and retain up to 18 months of transaction history.*